

# The Dell Parts Centre

# REPAIR ORDER

Workshop : Dell House, No.19 Blue Timbers, Bordon, Hampshire, GU35 0XL United Kingdom  
 Fax : +44 (0) 870 760 6906 Email: sales@dellparts.co.uk

Purchasers Name :

Date :

Key :  Customer to complete highlighted fields

Address: <input type="text"/>    Tel : <input type="text"/> Fax : <input type="text"/>	<b>Account :</b>	Y or N	<b>COD :</b>	Y or N
	<b>Cheque :</b>	Y or N	<b>Cash :</b>	Y or N
	<b>Workshop Log</b>	<input type="text"/>		
	<b>Engineer:</b>	<input type="text"/>	<b>Quote:</b>	<input type="text"/>
	<b>Authority :</b>	<input type="text"/>	<b>Signature :</b>	<input type="text"/>

Qty	Description of equipment and fault including any passwords required	Service	Unit	Total	Office Use
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

**Notes & Remarks :**

An Investigation fee of £45 is charged for each item received for repair. Following quotation, if the repair is approved, the investigation fee is waived in lieu of the quoted amount.

In some instances, a quotation of less than £45.00 will be made, in these cases only the new price quoted will apply.

Written quotes for 'insurance' purposes regarding items will be charged at £45.00

In the event that we are unable to effect a repair, the £45 investigation fee will still apply.

In all cases, any carriage to / from Barrie Johnson Ltd will be charged to the customer.

A standard nominal charge of £45.00 + carriage + vat will be made for any items deemed to be No-Fault Found after testing. If the item is subsequently found to be faulty (within 30 days) then the NFF charge will be credited against the repair cost.

Barrie Johnson is not liable for incidental damages, including but not limited to, damage for lost profits

**Investigation Fee (Per Item)**

**£45 + VAT**

<b>Goods Total</b>	<input type="text"/>		
<b>Delivery</b>	<input type="text"/>		
<b>VAT</b>	<input type="text"/>		
<b>CC S'charge</b>	<input type="text"/>		
<b>Total</b>	<input type="text"/>		

Print Name.....

Signature.....

**PLEASE ACKNOWLEDGE T&C'S BY SIGNING DOCUMENT PRIOR TO LEAVING/RELEASING EQUIPMENT**